



## MEETING AGENDA

<b>DATE</b>	November 20, 2008	<b>TIME</b>	9:00 a.m. – 12:00 p.m.
<b>LOCATION</b>	5400 West Century Boulevard, Room 344, Los Angeles, CA 90045		
<b>SUBJECT</b>	<b>Bureau of Electronic and Appliance Repair (BEAR) Advisory Council Meeting</b>		

### Advisory Council Members:

John H. Andrew, Consumer, *Public Member*  
Robert A. Browne, Courtesy TV  
Jeff Dooley, Panasonic Service & Technology Company, *Public Member*  
Tim Hawkins, Valley Oak Appliance  
Bert R. Miles, Coast Appliance Parts & Supply  
James E. Rushton, Service Power Inc.  
Mona Vyas, Better Business Bureau, *Public Member*  
James Webb, Reliable Parts  
Fay Wood, Consumer Advocate, *Public Member*

### Agenda Items:

- I. Opening Remarks and Introductions
- II. Bureau Overview
- III. Advisory Council Function and Purpose
- IV. DCA's 2008-2010 Strategic Plan
- V. Bureau Updates
- VI. Outreach/Public Education
- VII. Roundtable Discussion
- VIII. Public Comment



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The meeting is open, and the public is invited to attend. All times are approximate and subject to change. The meeting facilities are barrier-free in accordance with the Americans with Disabilities Act. A person who needs disability-related accommodations or modifications in order to participate in the meeting shall make a request no later than five (5) working days before the meeting to the Bureau. Please contact Shalom Rojas at (916) 574-2046 or send a written request to Shalom Rojas at 3485 Orange Grove Avenue, Suite A, North Highlands, California, 95660 or by email at [shalom\\_rojas@dca.ca.gov](mailto:shalom_rojas@dca.ca.gov).

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**NOTE:**

- No discussion or action on any matter raised that is not included in this agenda may be taken, except to decide to place the matter on the agenda of a future meeting.
- The time of the meeting is **approximate** and the order of business is subject to change.
- Opportunity for public comment will be provided for each agenda item.
- The designated contact person for information concerning this meeting is Shalom Rojas; you may contact her by phone at (916) 574-2046, or by e-mail at: [shalom\\_rojas@dca.ca.gov](mailto:shalom_rojas@dca.ca.gov).